

We will be happy to hear from you

We'll receive complaints and follow-ups through one of the following channels:



Free Number

8003040400



Complaints Email:

info@ajt.com.sa



Social Media - X Account:

@AJT_Care



Website:

www.aljaziratakaful.com.sa

Once a complaint is submitted through any of our official channels, you will receive a complaint reference number. You may use the reference number to inquire about the status of your complaint. If you are not satisfied with the settlement of the complaint, you can contact:

**Council of Cooperative Health
Insurance (CCHI):**

www.cchi.gov.sa / 920001177

**IA Care
Website:**

www.care.ia.gov.sa

**General Secretariat of the
Committees for Resolution of
Insurance Disputes and Violations:**

www.idc.gov.sa